BexarMet
WATER DISTRICT

BexarMet Billing Cycle Procedure

Day 1

Bill mailed to customer.

Day 16

Net billed amount is due.
(If Day 16 falls on a holiday or weekend, then next business day.)

Day 17

Gross billed amount (Net + 5%) due.

Day 21

Reminder (disconnection) notice mailed to customer.

Day 31

New month bill showing past due amount is mailed to customer.

Day 47

Reminder (automated) phone call made to customer.

Day 48

Tag customer's door, giving 72-hour notice of service turn off.

Day 52

Customer's service is turned off for non-payment.

Day 57

Customer's meter is pulled or locked (depending on meter type) if payment is not received.