



Water Tracker ©

Keep track of your daily usage with this handy chart!

BexarMet reads your meter in the morning hours once per month.

Be sure to inspect your meter to see if it registers in gallons or cubic feet.

Cubic Feet: Multiply cubic feet by 7.48 to get gallons Example: 100 cubic feet X 7.48 = 748 gallons

Be sure to add the stationary zeros to the end of the reading to be sure the reading is accurate.

Month: _____ Year: _____

Day	Time	Today's Meter Reading	minus Previous Day's Reading	# Gallons Used
1				
2				
3				
4				
5				
6				
7				
8				
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10				
11				
12				
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31				

Tips on Reading Your Water Meter

1. Go to your water meter box and open the lid. If your meter box does not have a lid, contact Customer Service at (210) 922-1221.
2. Inspect your meter closely and find the reading numbers and leak indicator.
3. The numbers are read from left to right, including the stationary zero at the end.
4. For example: The reading on the gallon meter below is 0001960 gallons. Notice that the stationary zero is added to the end of the 196.
5. If your meter registers in cubic feet, subtract the new reading from your previous reading and multiply the result by 7.48 to get gallons.
6. The leak indicator spins when water flows through the meter. If all water appliances in the home are turned off and this indicator still rotates, there is a leak somewhere on your side of the meter. It is the customer's responsibility to repair leaks on their side (closest to the home) of the meter. Repair receipts may be submitted to customer service for an adjustment of the water charges on the bill. Contact Customer Service at (210) 922-1221 for information on leak adjustments.
7. If there is water in your meter box and the leak indicator is not rotating, contact BexarMet immediately at (210) 922-1221 during business hours or (210) 922-2141 after hours so we may dispatch a technician to inspect the meter and begin repair procedures. Customers are not responsible for repairs on the BexarMet side (street side) of the meter.
8. If there are cracks on the register's glass or plastic cover, please contact Customer Service at (210) 922-1221 so we can replace the register.
9. If the meter's glass or plastic cover is scratched and the numbers are unreadable, contact Customer Service at (210) 922-1221.

