



### In This Issue...

- 💧 **Election Results**
- 💧 **Main Break Season**
- 💧 **Maintain Your PRV!**
- 💧 **In Depth Focus:**  
BexarMet Demand Plan  
(p. 2)

### WATER FACT:

💧 One acre-foot of water contains 325,851 gallons; enough water for an average family of four for one year.

### **Helpful Phone Numbers:**

**Customer Service:**  
(210) 354-6500

**Emergency Services:**  
(210) 354-6500

**BexarMet Website:**  
[www.bexarmet.org](http://www.bexarmet.org)

**June Holidays:**  
- NONE -

## Directors Elected for Districts 3 & 7

On May 12, 2007, ratepayers in Districts 3 and 7 went to the polls to elect Directors that will represent them on the BexarMet Board for the next four years. In BexarMet District 3 representing the south side near IH-35 and Southwest Military Drive and the Heritage area of northwest San Antonio, Blanche Atkinson was elected by collecting 46.67% of the votes over Rick Carrick and Richard Zagrocki.

In BexarMet District 7 representing the southside near IH-35, Pleasanton Rd. and Roosevelt and the northeast service area between FM 78 and IH-10, Debra Eaton was elected by garnering 49.74% of the votes over incumbent James Fenimore and three other candidates vying for the position.

The Directors for Districts 2,3 and 7 were sworn in at a Special Board Meeting on May 20, 2007. Elections for Board officers are expected at the regular Board meeting scheduled for May 30, 2007.

Congratulations to the winners and thank you to all of the ratepayers who voted. This District belongs to you and your input is crucial to the future of BexarMet!

## Summer is Main Break Season

Summer is just around the corner, signaling the beginning of main break season in San Antonio. Dry conditions cause local soils to shift and move, putting a strain on water mains. If the soil shifts too much, it may cause water mains to crack or burst. If you notice water bubbling up or spraying from the street or ground, please call BexarMet Emergency Services 24 hours a day at (210) 354-6500. BexarMet will dispatch a technician to the location and assess the situation to begin procedures for getting the broken main repaired quickly and efficiently. Please be sure to provide an accurate address of the location so the problem can be addressed and repaired as soon as possible.

Please be aware that main break season means that BexarMet crews are working hard across the District to make sure your water service remains constant. If a crew isn't dispatched to a problem immediately, they are addressing the worst problems first and will proceed down their list of assignments beginning with the highest priority. Thanks for your help, patience and cooperation!

## Time to Check Your PRV!

Now is a good time to make sure your pressure-reducing valve (PRV) is working properly. If you live in an area where normal water pressure is higher than 80 pounds per square inch (psi), BexarMet recommends having a plumber install a PRV to moderate the pressure going into your home. A properly maintained and inspected PRV won't last forever, but it will lower the water pressure entering your home to between 60psi and 75psi.

# In Depth Focus:

## BexarMet Demand Management Plan



On March 6, 2007, the Texas Commission on Environmental Quality (TCEQ) approved BexarMet's Demand Management Plan (the Plan). The Plan provides guidelines for dealing with water shortages during times of drought or emergency situations such as mechanical failures or demand higher than system production or capability. This Plan may be activated at any time based on triggering criteria within a particular system, even if there are no aquifer-based restrictions in place. Below are important Plan highlights, specifically, the triggering criteria and what water use restrictions will be activated for each Plan level. This plan is designed to protect the supply of water available for use inside of your home and for fire protection. For a presentation on this plan, contact BexarMet at (210) 357-5705.

The entire 2007 Demand Management Plan is available to view/download on the BexarMet website at [www.bexarmet.org/water\\_eff/DemandPlan2007.pdf](http://www.bexarmet.org/water_eff/DemandPlan2007.pdf). The Plan has four levels of action:

**1. Year Round Conservation:** watering with sprinklers or automatic irrigation is limited to the hours of 8pm to 10am daily. Hand watering is permitted any time. Washing your car at home is permitted any day during normal watering hours and power washing is permitted as long as the wash water does not leave the premises. As long as there are no aquifer-based restrictions or Demand Plan Levels in effect, Year Round Conservation guidelines should be followed. Water waste always prohibited.

### **2. Demand Plan Level 1** (Mild Water Shortage or Drought Conditions)

Trigger	Restrictions
<ul style="list-style-type: none"> <li>•System demand exceeds 75% of system capacity for three consecutive days;</li> <li>•Storage levels not recovering adequately causing concern for water pressure;</li> <li>•Surface water or aquifer levels low enough to cause concern for future supply;</li> <li>•Governing bodies of water sources issue restrictions of their own.</li> </ul>	<ul style="list-style-type: none"> <li>•Reduce overall water use by 5%;</li> <li>•Once per week watering based on address;</li> <li>•Watering by hand permitted any time on any day.</li> <li>•Power washing prohibited;</li> <li>•Car washing at home only on watering day;</li> <li>•Aesthetic water features prohibited;</li> <li>•Pools covered at least 25% when unused;</li> <li>•Variances required for new landscapes;</li> <li>•Reduce hydrant flushing and use.</li> </ul>

### **3. Demand Plan Level 2** (Chronic Water Shortage or Drought Conditions)

Trigger	Restrictions
<ul style="list-style-type: none"> <li>•System demand exceeds 85% of system capacity for three consecutive days;</li> <li>•Storage levels not recovering adequately causing concern for water pressure;</li> <li>•Surface water or aquifer levels low enough to cause concern for future supply;</li> <li>•Governing bodies of water sources issue restrictions of their own.</li> </ul>	<ul style="list-style-type: none"> <li>•Level 1 restrictions plus the following modifications:</li> <li>•Reduce overall water use by 10%;</li> <li>•Watering schedule once per week with sprinklers from 3am to 8am or 8pm to 10pm based on address;</li> <li>•Hand watering permitted during Level 2 hours any day.</li> <li>•30% of water for filling new or existing pools must come from non-BexarMet source;</li> <li>•Variances required for new landscapes;</li> <li>•Emergency fire hydrant flushing allowed.</li> </ul>

### **4. Demand Plan Level 3** (Emergency Water Shortage or Drought Conditions)

Trigger	Restrictions
<ul style="list-style-type: none"> <li>•System demand exceeds 95% of system capacity for three consecutive days;</li> <li>•Storage levels not recovering adequately causing concern for water pressure;</li> <li>•Surface water or aquifer levels low enough and may cause inability to meet current demand;</li> <li>•Boil water notice required for system due to dewatering of mains or contamination from outside sources;</li> <li>•Failure of major water supply or transmission infrastructure preventing system from meeting demand;</li> <li>•Governing bodies of water sources issue restrictions of their own.</li> </ul>	<ul style="list-style-type: none"> <li>•Level 2 restrictions plus the following modifications:</li> <li>•Reduce overall water use by 15%;</li> <li>•Sprinkler irrigation, including drip irrigation, prohibited;</li> <li>•Hand watering permitted from 3am to 8am or 8pm to 11:59pm on weekdays;</li> <li>•100% of water for filling or replenishing new or existing pools must come from non-BexarMet source;</li> <li>•Variances will not be issued for new landscapes until Level 3 is rescinded;</li> <li>•Soaker hose use around foundations only;</li> <li>•Emergency fire hydrant flushing allowed.</li> </ul>