



Aqua Facts

March 2007

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WATER FACTOID:

💧 The average BexarMet resident used 130 gallons of water per day in 2006.

Helpful Phone Numbers:

Customer Service:
(210) 354-6500

Emergency Services:
(210) 354-6500

BexarMet Website:
www.bexarmet.org

March Holidays:
- None -

BexarMet Announces Election for Districts 2, 3 and 7

Ratepayers in BexarMet districts 2, 3 and 7 will each have the opportunity to elect a new Board member on May 12, 2007. Ratepayers interested in becoming a candidate may pick up an information packet from the BexarMet Main Offices at 2047 W. Malone Avenue. Candidate applications and district maps are also available for download from the BexarMet website at [**www.bexarmet.org/board/election_center.htm**](http://www.bexarmet.org/board/election_center.htm).

The boundaries for districts 2, 3 and 7 have changed, so be sure to check the web link above for the map of your district.

Ratepayers in these districts have received separate flyers in the mail regarding this election. To be an eligible for this election, prospective candidates must be a resident of the district in which they live for at least six months prior to the packet submission deadline.

Candidate applications will be accepted at the BexarMet Main Offices until 5:00pm on March 12, 2007.

Winter Averaging Ends March 15!

The winter averaging period ends this month! Your new wastewater charges for 2007 should take effect on April 1, 2007. [For questions on your bill, contact Customer Service at \(210\) 354-6500.](#)

In Depth Focus: Your Water Meter



Is Your Water Meter Accessible?

The average BexarMet meter reader's day is spent pounding the pavement in the mornings as he records readings from the list of meters on his appointed route. Occasionally, he has to read a meter that is inside of a fenced area on someone's property. It is his duty and responsibility to read that meter and deliver that reading back to headquarters for processing. According to Texas State Law, water meters should be accessible to utility district personnel at all times. A homeowner who constructs a fence that makes the water meter inaccessible could be liable for any harm to the water meter or fence if inadvertently damaged by water district employees who are trying to record an accurate meter read.

A meter reader who is forced to obtain a reading by entering someone's property is also at risk of harm by dogs or other unforeseen circumstances. A few BexarMet employees have been bitten by dangerous dogs over the past few months while performing their daily activities and meter maintenance.

Please be mindful of this and help BexarMet provide a safe environment around the water meter at your location. Your meter readers thank you!!

Is Your Water Meter Functioning Properly?

The water meter at your home is a very important component of your water service. BexarMet monitors water meters to make sure that they are functioning at 100% accuracy with a margin of 3% above or below. Once a meter's accuracy reading is more than 3% higher or lower than 100%, the meter is replaced with a new one. An accurate water meter assures that your water bill is a fair representation of the water use at your home. If you are concerned that your meter is not reading accurately or appears to be broken, please contact Customer Service at (210) 354-6500 and let one of our friendly customer service agents help you.

BexarMet encourages homeowners to monitor their meter readings on a periodic basis and compare them to the readings on their water bill. If you notice a discrepancy, please call BexarMet Customer Service.

Do You Have a Leak at Your Home?

Leaks inside the home can go unnoticed for many weeks if they are not obvious. Leaky toilets and faucets are one of the most common sources of increased water consumption for homeowners. One of the easiest ways to detect a leak in your home is to turn off all water-using appliances at your home and go out to check the water meter. Each meter is outfitted with a leak indicator dial, identified as a small black or red triangle, on the meter face. If this dial is spinning and all of your water-using appliances are turned off, there is a leak somewhere on your property. For more information on checking your home for leaks, visit the leak detection page on the BexarMet website at www.bexarmet.org/leakdetect.htm.

If you suspect a leak at your home and can't find it, contact BexarMet Customer Service and we'll schedule a free leak audit for your location. Our leak detection technicians use the latest equipment to listen for and pinpoint leaks in a variety of locations.