



Aqua Facts

August 2008

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Helpful Phone Numbers:

Customer Service:

(210) 922-1221
8am to 7pm weekdays

Emergency Services:

(210) 922-2141

BexarMet Website:

www.bexarmet.org

Report Water Waste:

waterwasters@bexarmet.org

Board Elections Set for Tuesday, November 4, 2008

BexarMet will be holding elections for Board Members in Districts 1, 4, 5 and 6 on Tuesday, November 4, 2008. Qualified applicants can pick up candidate packets beginning on Monday, July 28, 2008 at the BexarMet Main Offices at 2047 W. Malone Avenue. Candidates must submit their completed application and paperwork to the BexarMet Main Offices at 2047 W. Malone Avenue no later than 5:00pm on Tuesday, August 26, 2008. For more information, contact Board Assistant Angelita Vasquez at (210) 354-6503.

Complete information on the November 4, 2008 BexarMet Board election can be found on the BexarMet website by visiting www.bexarmet.org/elections. Maps of the districts in the election, including boundaries, can be downloaded and printed from this site. The candidate application is also available for download.

Need a Speaker?

BexarMet offers educational presentations efficient water use, rebate programs and other water-related topics for your school or neighborhood association. Contact Nathan Riggs in the BexarMet Water Efficiency Department at (210) 357-5705.

Qualifications for Candidates

Qualifications to be a candidate are found in §141.001 of the *Texas Election Code* and include generally the following:

- 1) Must be a U.S. citizen;
- 2) Must be 18 years of age or older on the first day of the term to be filled;
- 3) Must be a registered voter living within the boundaries of the Single Member District for which application is made;
- 4) Have not been determined mentally incompetent by a final judgment of a court;
- 5) Have not been finally convicted of a felony from which the person has not been pardoned or otherwise released from the resulting disabilities;
- 6) Must have been a resident of the State of Texas for twelve (12) months and a resident of the Single Member District for which application is made for six (6) months prior to July 28, 2008.

NOTE:

BexarMet Offices will be closed Monday, September 1, 2008 in observance of the Labor Day Holiday.

For water emergencies, call (210) 354-6500 during the holiday.

WATER RESTRICTIONS UPDATE: **Year-Round Water Restrictions in Effect**

All BexarMet service areas are currently under Year-Round Restrictions set forth by the City of San Antonio Water Ordinances and BexarMet Water Rule 2006-001. The major component of these restrictions is the rule of non-sprinkler hours in effect. Automatic and hose-end sprinklers may not be used year-round between the hours of 10am and 8pm daily. Watering by hand-held hose, bucket, soaker hose or drip irrigation is allowed any time on any day. Do not use hose sprinklers in the evening until after 8:00pm or before 10:00am in the morning. Using sprinklers during the prohibited time of the day will earn a water waste warning and repeat violations will be fined. Prevent water waste by not allowing water to run off of your property, repair leaks quickly and use a broom and bucket to clean driveways and sidewalks. Charity car washes are only allowed at commercial car wash facilities where runoff water can be collected and recycled.

BexarMet enforcement personnel are patrolling service areas looking for water rule violations. If you receive an orange door tag at your home, it is a reminder that a water waste rule has been broken and you should examine your watering practices so they stay within the rules for waste prevention. For more information on BexarMet Water Rules and the City of San Antonio Water Ordinance, visit www.bexarmet.org/restrictions.

If caught for a repeat violation, you may be fined \$100 for the first offense, \$250 for the second, and \$1,000 for the third and subsequent repeat violations within 6 months of the first offense.

If no further violations within 6 months of your last offense are observed at your location, your warning or citation will expire and your "record" will be clean.

All EAA Restrictions have been lifted. For more information on the Edwards Aquifer Authority, visit www.edwardsaquifer.org.

Customer Water Shut-Off Valves Save Time, Water in an Emergency

Water emergencies can happen any time and being able to turn off the water quickly is key to reducing potential damage and keeping the leak from inflating your water bill. If there is not a water shut off valve on your side of the water meter, ask your plumber about installing one.

Recent updates to local plumbing codes have made customer shut off valves a requirement. Having a shut off valve on your side of the meter means you can turn the water off any time without waiting for BexarMet to come and turn off the water at the meter during an emergency. This saves precious time and prevents unnecessary water loss.

BexarMet strongly urges all customers to avoid turning the water on and off on the BexarMet side of the water meter in case damage is done to the water meter valve. If a customer or plumber damages the water meter valve when turning the water on or off for a repair, the plumber or customer is responsible for reimbursing BexarMet for any repairs or replacements that would be required.

For more information on San Antonio Plumbing Codes, dial 3-1-1.