



Penalty Exemption Program

Bexar Metropolitan Water District's Penalty Exemption Program offers residential customers of the age sixty (60) years and older and/or residential customers who are disabled an exemption of the late payment penalty for water service charges.

TO BE ELIGIBLE, YOU OR YOUR SPOUSE:

Senior Citizen

- Must be sixty (60) years of age or older

Disabled

- Be able to provide proof of disablement
- Award letter from Social Security, Veterans Affairs, or Physician

To apply for the Penalty Exemption Program, complete the form below and return by mail with a copy of one of the indicated documents, Attention: Customer Services, P.O. Box 245994, San Antonio, Texas 78224-5994, or fax to (210) 357-5894, or email www.bexarmet.org/commentcenter.

For additional information call Customer Services at (210) 922-1221.

PENALTY EXEMPTION PROGRAM

Customer Name _____ Phone # _____
(Last) (First) (Initial)

Account Number _____ Date of Birth _____

Service Address: _____

Enclose a copy of one of the following:

- | | |
|---|---|
| Senior Citizen | Disabled |
| <input type="checkbox"/> Texas Driver's License | <input type="checkbox"/> Social Security Award Letter |
| <input type="checkbox"/> Texas Department of Public Safety Identification | <input type="checkbox"/> Veterans Award Letter |
| <input type="checkbox"/> Birth Certification | <input type="checkbox"/> Physician's Award Letter |
| <input type="checkbox"/> Other – Must state date of birth | |

I certify that the above information is accurate and is true to the best of my knowledge and belief. I authorize BexarMet to verify any of the above information provided.

Customer's Signature

Date

For Internal Use Only

Date Received _____ Qualified ___ Not Qualified ___ Reason _____

Approval Signature _____ Effective Date _____ Entered by _____