



BEXAR METROPOLITAN WATER DISTRICT
2047 W. Malone
San Antonio, Texas 78225

Service Agreement

TCEQ 290.46(i)

- I. **PURPOSE.** Bexar Metropolitan Water District ("BexarMet") is responsible for protecting the drinking water supply from contamination or pollution, which could result from improper private water distribution system construction or configuration. The purpose of the "Service Agreement" is to notify each customer of the restrictions which are in place to provide this protection. BexarMet enforces these restrictions to ensure the public health and welfare. Each customer must sign this Agreement before BexarMet will begin service. In addition, when service to an existing connection has been suspended or terminated, BexarMet will not re-establish service unless it has a signed copy of this Agreement.

- II. **RESTRICTIONS.** The following unacceptable practices are prohibited by State regulations:
 - A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention assembly.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention assembly.
 - C. No connection which allows water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more than 8.00% lead may be used for the installation or repair of plumbing at any connection, which provides water for human use.
 - E. No solder or flux, which contains more than 0.2% lead, can be used for the installation, or repair of plumbing at any connection, which provides water for human use.

III. SERVICE AGREEMENT. The following are the terms of the service agreement between BexarMet and _____ (the Customer).

- A. BexarMet will maintain a copy of this Agreement as long as the Customer and/or the premises is connected to BexarMet.
- B. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by the BexarMet or its designated agent prior to initiating new water service; when there is reason to believe that cross-connections or other potential contamination hazards exist; or after any major changes to the private water distribution facilities. The inspections shall be conducted during BexarMet's normal business hours.
- C. BexarMet shall notify the Customer in writing of a cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic reinspection.
- D. The Customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his premises.
- E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by BexarMet. Copies of all testing and maintenance records shall be provided to BexarMet.

IV. ENFORCEMENT. If the Customer fails to comply with the terms of this Agreement, BexarMet shall, at its sole option, either terminate service or properly install, test and maintain an appropriate backflow prevention assembly at the service connection. Any expenses associated with the enforcement of this Agreement shall be billed to the Customer.

ADDRESS/LOCATION OF SERVICE: _____

CUSTOMER'S PRINTED NAME: _____

CUSTOMER'S SIGNATURE: _____

DATE: _____ PHONE: _____

<u>Office Use Only</u>
WO _____
PWS _____